

# THE 5 WHYS

## TEAM ACTIVITY

The 5 whys activity is designed to help teams get to the root cause of an issue that is preventing the team from reaching desired outcomes. The exercise below guides teams in first defining the problem, followed by a sequence of asking "Why" in response to the answer previously recorded. After the final why, identify steps to prevent or correct the problem.

### THE PROBLEM

What was the lower than desired outcome?:

Specific problem statement (one sentence):

### WHY?

Why? 1	
Why? 2	
Why? 3	
Why? 4	
Why? 5	

### ACTION STEP

Review responses to the 5 Whys. Determine an action step to avoid or correct the problem moving forward.

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